

Cross Cultural Communication

A skills and coaching program to help you become a more effective team leader in China by overcoming common pitfalls.

Workshop Objectives

Working in a cross-cultural workplace

Getting past the continuous answer of 'Yes'

De-coding your team's communication

How to get "buy in" from your team

Leadership mentoring

Target Group

New arrivals to China

Expatriates

Key Chinese team members

Workshop Outline

Become aware of the common pitfalls of working in China. Learn the essential skills to be a successful manager and team leader in China.

Expatriates will learn:

- how to build successful cross cultural teams
- how to communicate effectively
- how to motivate your team
- coping strategies
- how to understand expectations and behaviors from your staff

Chinese team members will learn:

- how to contribute effectively
- how to give and receive feedback and evaluation
- how to take the initiative

Program Length

1 day
Plus follow up coaching

Program Language:

English



No.04/2003

DRAGON NEWS



"Haven't heard anything yet from HQ in Sweden, but can we agree on this project?"

"Why does everything have to take such a long time? And why do they do everything wrong?"

"I am impressed with the Chinese. Good that we always can reach consensus in this team."

"Yes sure, boss"

"No way our supplier will deliver on time."

"Wonder if I will get that salary increase he talked about?"

**Leadership
Issue**

